My dad spent last 3 weeks of his life at Anamay Elderly home. We knew about Anamay, couple of close friends had used this facility, and their feedbacks were really good. So we were assured of basic good services at Anamay. But the support we got throughout from the entire Anamay team was so amazing and overwhelming, that I honestly do not have enough words to thank them.

My Dad aged 84 had to be hospitalized after a paralytic attack and wavering sodium levels. Once his vitals stabilized, we moved him to Anamay. Mom too accompanied him. This is just one of the great features of Anamay - the spouse can stay with the ailing person. My good vibes about the place started from the point our ambulance reached the place. Co-owner Pallavi and her trained staff were waiting at the entrance to take Dad to his room. She later had a separate chat with me which was so comforting.

From the word go, an ICU trained nurse (Nikita) took charge while a ward boy (Prathamesh) attached to the room looked after Mom’s needs. Dad was put on a medically equipped bed with provision for liquid feed and saline. A Doctor and a Physio visited the same night checking Dad’s ICU treatment details and the hospital Doctor’s prescribed medicines.

Anamay folks arranged for my overnight stay since I had come down from Mumbai. My overnight stay helped me get an actual feel of the place, which was a huge comforting factor. I felt very relaxed leaving Mom and Dad with Anamay.

Nikita and Prathamesh were available 24x7 on call for any emergency. Their services were prompt, caring and professional. The place also has basic facilities of ECG and Xray. The Physio managed to take him around on a wheel-chair. They have a resident Manager (Mr. Karve) who was also available 24x7. We were constantly in touch with Mom.

During her three weeks stay, the bonds that she formed with the staff was very comforting. This was very assuring for me and my wife. While Dad’s health was deteriorating, we knew that he was getting the best available help - medical, physical, and emotional.

There was a time when things got worse and we had to move Dad back to the hospital ICU, on an emergency basis. Anamay managed that too very efficiently. Pallavi herself was in the hospital till 11.30 pm that day. We really felt indebted to Anamay that night for this kind of support.

Once back to Anamay, he had to be put on Oxygen for breathing. Despite all the best efforts, Dad called it a day. Me and Sister (she’d flown down from Dubai) got the news while on way to Pune at 11 o’clock.

While we reached Pune and my other relatives reached Anamay, the support they offered my Mom was very touching. Though Dad had his last breath around 9:30am, they made sure Mom had her breakfast and later lunch. Anamay was kind enough to let the body stay for more than 2 hours (their normal policy). They helped wrap the body, managed a Doctor’s death certificate and even took care of Crematorium Pass necessary for cremation. They arranged an ambulance to take Dad’s body to the crematorium and arranged for flowers. Their Manager Mr. Karve personally came to oversee matters at the crematorium. The twist at the end was even more touching. Anamay arranged for some Khichadi/kadhi for us on our return from cremation. The blend of human touch and prompt professional services we experienced at Anamay were simply amazing.

On a concluding note, if you have constraints in looking after your old folks, Anamay Pune would be a choice right at the top. You can be rest assured that your old folks will be looked after, the same way you would want them to be looked after – caringly and with respect. Once you visit the place, your conscience will be free of any guilt whatsoever.